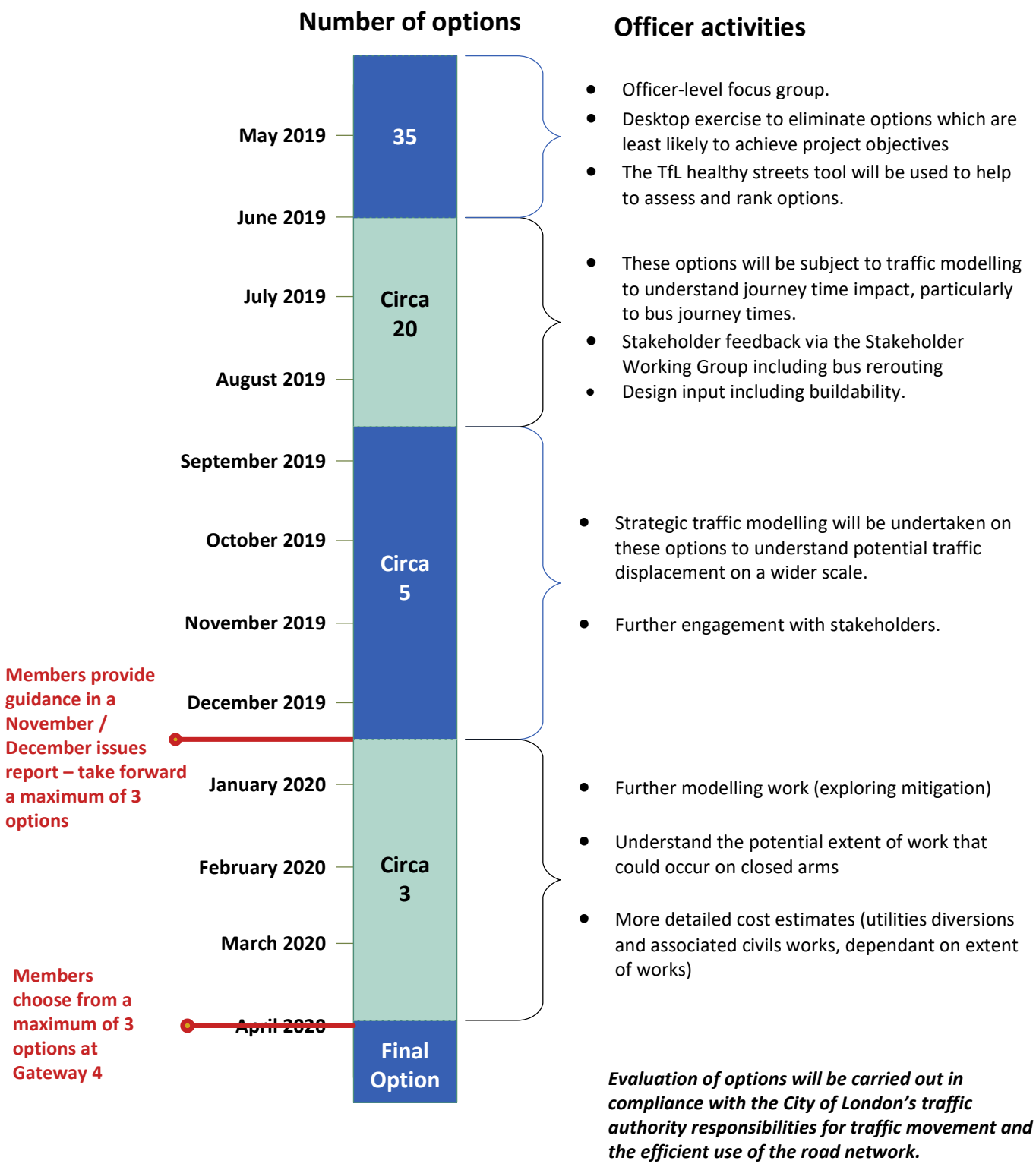Appendix 2 - Flowchart